

Contacts List for Headteachers – New Forest and Test Valley

Department	District Area Contact	Manager / Head of Service	Contact number	Email address / links
County Education Manager (EYFS and Primary)	Ann Truman		01962 876207	Ann.truman@hants.gov.uk Support: Maria.Chivers2@hants.gov.uk
School Improvement Managers	Derek Myers (NF and TV South) Julia Roberts (TV North)		01962 876207	derek.myers2@hants.gov.uk Support: louise.arnold@hants.gov.uk Julia.Roberts@hants.gov.uk Support: Maria.Chivers2@hants.gov.uk
Admissions	Kerry Bond	Nick Sadler	0300 555 1377	admissions.team@hants.gov.uk
Chair of District Headteachers New Forest	Anne Moir		01590 626243	a.moir@sothbaddesley-primary.hants.sch.uk
Chair of District Headteachers Test Valley	Emma Jefferies		01264 810550	e.jefferies@stockbridge.hants.sch.uk
Children and Families	Mark Hewer	District Manager	0300 555 1384 (0300 555 1373 Out of Hours)	childrens.services@hants.gov.uk Multi Agency Safeguarding Hub info web page Children and Families - contact information web page Children and Families - general info web page
Diocese: Diocese of Portsmouth (Catholic) Diocese of Winchester and Portsmouth (CofE) Diocese of Guildford (CofE)		n/a Rob Sanders Alex Tear		schools@portsmouthdiocese.org.uk Robert.Sanders@portsmouth.anglican.org alex.tear@cofequildford.org.uk
Education Financial Services (EFS)	Rebecca Baker	Andrew Minall	01962 847549	efs.help@hants.gov.uk

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Education Personnel Services (EPS)	Abi Myers (Test Valley) Julia Butler (New Forest)	Amanda Stevens	02380 383500 (critical/complex queries only)	EPS Contact Us EPS Info web page Abigail.Myers@hants.gov.uk Julia.Butler@hants.gov.uk Michelle.Vaughan@hants.gov.uk amanda.j.stevens@hants.gov.uk
Educational Psychologist	Anna Nolan New Forest and (Test Valley South) Dan Taylor (Test Valley North)	Rebecca Murphy	023 9244 1497	ephavant@hants.gov.uk HCC EP Area Contact Details Website
EMTAS		Sarah Coles	0370 7794 222	emtas@hants.gov.uk Online referral form
Governance Team	Sara Falk	Maureen Bax and Jenny O'Keefe	03707 790800	governors@hants.gov.uk
HCC Press Office	Abbie Davis			corporate.communications@hants.gov.uk
Health and Safety	Rob Sentence	Helen Aston	n/a	corprisk@hants.gov.uk
HIAS Moodle and training support		Katie Scott	01962 874820	htlcdev@hants.gov.uk

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Inclusion Support Service	Inclusions: Andy Maxted (Acting)(until 01/01/26) Helen Loveday (from 01/01/26) Attendance: Pauline Martin-Ellis Reduced Hours: Greig Sturges	Jon Willcocks	0370 779 0123	ISS Moodle Page ISS Enquiry Form link ISS info web page • <i>Exclusions/Suspensions:</i> exclusion.queries@hants.gov.uk 0370 779 0123 • <i>Attendance queries:</i> attendance.queries@hants.gov.uk • <i>Reduced Hours Provision:</i> ReducedHoursData@hants.gov.uk 0370 779 0787 • <i>Attendance Legal Intervention Team:</i> lit.queries@hants.gov.uk • <i>Children Missing in Education:</i> cme@hants.gov.uk • <i>Elective Home Education:</i> eh Hampshire@hants.gov.uk 02932 441 507
LADO	Shona McCinn Barbara Piddington Fiona Armfield Amy Puncheon	Kirsten Knowles	n/a	lado@hants.gov.uk Allegations against people in a position of trust web page
Legal Department	Emma Licciardi	Bex Thompson	01962 847594	schoollegalsupport@hants.gov.uk
Occupational Health			02380 626600	occupational.health@hants.gov.uk

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Primary Behaviour Support Service	Lindsay Smith (New Forest and Test Valley South) Elissa Whitby (Test Valley North)	Sarah Cobb	01329 281890	HCC PBS Contact Details web page
Property Services general enquiries / raise a complaint or issue		Max Whitlock	03707 797177	property.services.customercare@hants.gov.uk
Property Services Reactive Maintenance Team - first point of contact if there is an issue with the Term Contractors			01962 832482	reactive.maintenance.term.contract.team@hants.gov.uk
Property Services Grounds Maintenance Team			07562 434901	groundsmaintenance@hants.gov.uk
Safeguarding	Cindy Pritchard		01962 876207	Eandlsafeguarding@hants.gov.uk
School Transport		Jon Bramley		School Transport Enquiry form Travel to school info web page

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SEN Service Helpline			01329 316165 Mon-Fri 9:30am to 12:30pm	SENhelpdesk@hants.gov.uk SEN Support Line Enquiry Form
SEN Service Teams	Melissa Filby	Emma Steele		newforest.sen@hants.gov.uk testvalley.sen@hants.gov.uk
Specialist Advisory Teachers (STAs)		Sarah Easley	0370 779 0779	stas.service@hants.gov.uk
Strategic Development Officer	Owain Hale- Heighway (New Forest) Francesca Godden (Test Valley)	Richard Vaughan		strategicplanningunit@hants.gov.uk
Virtual School Headteacher		Michelle Nye		virtualschool@hants.gov.uk

Contacts List for Headteachers – New Forest and Test Valley

Useful links:

- [Services for schools | Hampshire County Council](#)
- [Family Information and Services Hub \(hants.gov.uk\)](#)
- [Safe4Me - Resources](#)
- [CAMHS \(hampshirecamhs.nhs.uk\)](#)
- [Hampshire Safeguarding Children's Partnership \(HSCP\)](#)
- [when-to-call-the-police--guidance-for-schools-and-colleges.pdf \(npcc.police.uk\)](#)
- [SEND and Inclusion Authority Offer](#)