

Contacts List for Headteachers – Basingstoke and Deane

Department	District Area Contact	Manager / Head of Service	Contact number	Email address / links
County Education Manager (EYFS and Primary)	Ann Truman		01962 876207	Ann.truman@hants.gov.uk Support: Maria.Chivers2@hants.gov.uk
School Improvement Manager	Catherine Redgrave		01962 876207	catherine.1.redgrave@hants.gov.uk Support: Alex.richards@hants.gov.uk
Admissions	Kerry Bond	Nick Sadler	0300 555 1377	admissions.team@hants.gov.uk
Chair of Basingstoke and Deane District Headteachers	Ruth Griffiths, Four Lanes Federation		01256 816326	
Children and Families	Davina Malkin		0300 555 1384 (0300 555 1373 Out of Hours)	childrens.services@hants.gov.uk Multi Agency Safeguarding Hub info web page Children and Families - contact information web page Children and Families - general info web page
Diocese: Diocese of Portsmouth (Catholic) Diocese of Winchester and Portsmouth (CofE) Diocese of Guildford (CofE)		n/a Rob Sanders Alex Tear		schools@portsmouthdiocese.org.uk Robert.Sanders@portsmouth.anglican.org alex.tear@cofeguildford.org.uk
Education Financial Services (EFS)	Justin Jackman	Andrew Minall	01962 847549	efs.help@hants.gov.uk

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Education Personnel Services (EPS)	Abigail Myers	Amanda Stevens	02380 383500 (critical/complex queries only)	EPS Contact Us EPS Info web page Abigail.Myers@hants.gov.uk Michelle.Vaughan@hants.gov.uk amanda.j.stevens@hants.gov.uk
Educational Psychologist	Dan Taylor	Rebecca Murphy	023 9244 1497	ephavant@hants.gov.uk HCC EP Area Contact Details Website
EMTAS		Sarah Coles	0370 7794 222	emtas@hants.gov.uk Online referral form
Governance Team	Helen Whiting	Maureen Bax / Jenny O'Keefe	03707 790800	governors@hants.gov.uk
HCC Press Office	Abbie Davis			corporate.communications@hants.gov.uk
Health and Safety	Rob Sentence	Helen Aston	n/a	corprisk@hants.gov.uk
HIAS Moodle and training support		Katie Scott	01962 874820	htlcdev@hants.gov.uk

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Inclusion Support Service	<i>Inclusions:</i> Andy Maxted (Acting)(until 01/01/26) Helen Loveday (from 01/01/26) <i>Attendance:</i> Pauline Martin-Ellis <i>Reduced Hours:</i> Greig Sturges	Jon Willcocks		ISS Moodle Page ISS Enquiry Form link ISS info web page • <i>Exclusions/Suspensions:</i> exclusion.queries@hants.gov.uk 0370 779 0123 • <i>Attendance queries:</i> attendance.queries@hants.gov.uk • <i>Reduced Hours Provision:</i> ReducedHoursData@hants.gov.uk 0370 779 0787 • <i>Attendance Legal Intervention Team:</i> lit.queries@hants.gov.uk • <i>Children Missing in Education:</i> cme@hants.gov.uk • <i>Elective Home Education:</i> eh Hampshire@hants.gov.uk 02932 441 507
LADO	Shona McCinn Barbara Piddington Fiona Armfield Amy Puncheon	Kirsten Knowles	n/a	lado@hants.gov.uk Allegations against people in a position of trust web page
Legal Department	Emma Licciardi	Bex Thompson	01962 847594	schoollegalsupport@hants.gov.uk

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Occupational Health			02380 626600	occupational.health@hants.gov.uk
Primary Behaviour Support Service	Sebastian Mestre-Rodriguez	Sarah Cobb	01329 281890	HCC PBS Contact Details web page
Property Services general enquiries / raise a complaint or issue		Max Whitlock	03707 797177	property.services.customercare@hants.gov.uk
Property Services Reactive Maintenance Team - first point of contact if there is an issue with the Term Contractors			01962 832482	reactive.maintenance.term.contract.team@hants.gov.uk
Property Services Grounds Maintenance Team			07562 434901	groundsmaintenance@hants.gov.uk
Safeguarding	Cindy Pritchard		01962 876207	Eandlsafeguarding@hants.gov.uk
School Transport		Jon Bramley		School Transport Enquiry form Travel to school info web page

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SEN Service Helpline			01329 316165 Mon-Fri 9:30am to 12:30pm	SENhelpdesk@hants.gov.uk SEN Support Line Enquiry Form
SEN Service Teams	Daryl Misselbrook	Emma Steele		basingstoke.sen@hants.gov.uk
Specialist Advisory Teachers (STAs)		Sarah Easley	0370 779 0779	stas.service@hants.gov.uk
Strategic Development Officer	Rebecca Prowting	Richard Vaughan		strategicplanningunit@hants.gov.uk
Virtual School Headteacher		Michelle Nye		virtualschool@hants.gov.uk

Useful links:

- [Services for schools | Hampshire County Council](#)
- [Family Information and Services Hub \(hants.gov.uk\)](#)
- [Safe4Me - Resources](#)
- [CAMHS \(hampshirecamhs.nhs.uk\)](#)
- [Hampshire Safeguarding Children's Partnership \(HSCP\)](#)
- [when-to-call-the-police--guidance-for-schools-and-colleges.pdf \(npcc.police.uk\)](#)
- [SEND and Inclusion Authority Offer](#)