

Contacts List for Headteachers – New Forest and Test Valley

Department	District Area Contact	Manager / Head of Service	Contact number	Email address / links
County Education Manager (EYFS and Primary)	Ann Truman		01962 876207	Ann.truman@hants.gov.uk Support: Maria.Chivers2@hants.gov.uk
School Improvement Managers	Derek Myers (NF and TV South) Julia Roberts (TV North)		01962 876207	derek.myers2@hants.gov.uk Support: louise.arnold@hants.gov.uk Julia.Roberts@hants.gov.uk Support: Maria.Chivers2@hants.gov.uk
Admissions	Kerry Bond	Nick Sadler	0300 555 1377	admissions.team@hants.gov.uk
Chair of District Headteachers New Forest	Anne Moir		01590 626243	a.moir@sothbaddesley-primary.hants.sch.uk
Chair of District Headteachers Test Valley	Emma Jefferies		01264 810550	e.jefferies@stockbridge.hants.sch.uk
Children and Families	Mark Hewer	District Manager	0300 555 1384 (0300 555 1373 Out of Hours)	childrens.services@hants.gov.uk Multi Agency Safeguarding Hub info web page Children and Families - contact information web page Children and Families - general info web page
Diocese: Diocese of Portsmouth (Catholic) Diocese of Winchester and Portsmouth (CofE) Diocese of Guildford (CofE)		n/a Rob Sanders Alex Tear		schools@portsmouthdiocese.org.uk Robert.Sanders@portsmouth.anglican.org alex.tear@cofequildford.org.uk
Education Financial Services (EFS)	Rebecca Baker	Andrew Minall	01962 847549	efs.help@hants.gov.uk

Contacts List for Headteachers – New Forest and Test Valley

Department	District Area Contact	Manager / Head of Service	Contact number	Email address / links
Education Personnel Services (EPS)	Abi Myers (Test Valley) Julia Butler (New Forest)	Amanda Stevens	02380 383500 (critical/complex queries only)	EPS Contact Us EPS Info web page Abigail.Myers@hants.gov.uk Julia.Butler@hants.gov.uk Michelle.Vaughan@hants.gov.uk amanda.j.stevens@hants.gov.uk
Educational Psychologist	Anna Nolan New Forest and (Test Valley South) Dan Taylor (Test Valley North)	Rebecca Murphy	023 9244 1497	ephavant@hants.gov.uk HCC EP Area Contact Details Website
EMTAS		Sarah Coles	0370 7794 222	emtas@hants.gov.uk Online referral form
Governance Team	Sara Falk	Maureen Bax and Jenny O'Keefe	03707 790800	governors@hants.gov.uk mailto:maureen.bax@hants.gov.uk
HCC Press Office	Abbie Davis			corporate.communications@hants.gov.uk
Health and Safety	Rob Sentence	Helen Aston	n/a	corprisk@hants.gov.uk
HIAS Moodle and training support		Katie Scott	01962 874820	htlcdev@hants.gov.uk

Contacts List for Headteachers – New Forest and Test Valley

Department	District Area Contact	Manager / Head of Service	Contact number	Email address / links
Inclusion Support Service	Inclusions: Andy Maxted (Acting)(until 01/01/26) Helen Loveday (from 01/01/26) Attendance: Pauline Martin-Ellis Reduced Hours: Greig Sturges	Jon Willcocks	0370 779 0123	ISS Moodle Page ISS Enquiry Form link ISS info web page <ul style="list-style-type: none"> • <i>Exclusions/Suspensions:</i> exclusion.queries@hants.gov.uk 0370 779 0123 • <i>Attendance queries:</i> attendance.queries@hants.gov.uk • <i>Reduced Hours Provision:</i> ReducedHoursData@hants.gov.uk 0370 779 0787 • <i>Attendance Legal Intervention Team:</i> lit.queries@hants.gov.uk • <i>Children Missing in Education:</i> cme@hants.gov.uk • <i>Elective Home Education:</i> ehehampshire@hants.gov.uk 02932 441 507
LADO	Shona McCinn Barbara Piddington Fiona Armfield Amy Puncheon	Kirsten Knowles	n/a	lado@hants.gov.uk Allegations against people in a position of trust web page
Legal Department	Emma Licciardi	Bex Thompson	01962 847594	schoollegalsupport@hants.gov.uk
Occupational Health			02380 626600	occupational.health@hants.gov.uk

Contacts List for Headteachers – New Forest and Test Valley

Department	District Area Contact	Manager / Head of Service	Contact number	Email address / links
Primary Behaviour Support Service	Lindsay Smith – Team Manager (New Forest and Test Valley South) Elissa Whitby (Test Valley North)	Sarah Cobb	01329 281890	HCC PBS Contact Details web page NB Assistant Team Manager (NF) – Suzi Troye
Property Services general enquiries / raise a complaint or issue		Max Whitlock	03707 797177	property.services.customercare@hants.gov.uk
Property Services Reactive Maintenance Team - first point of contact if there is an issue with the Term Contractors			01962 832482	reactive.maintenance.term.contract.team@hants.gov.uk
Property Services Grounds Maintenance Team			07562 434901	groundsmaintenance@hants.gov.uk
Safeguarding	Cindy Pritchard		01962 876207	Eandlsafeguarding@hants.gov.uk
School Transport		Jon Bramley		School Transport Enquiry form Travel to school info web page

Contacts List for Headteachers – New Forest and Test Valley

Department	District Area Contact	Manager / Head of Service	Contact number	Email address / links
SEN Service Helpline			01329 316165 Mon-Fri 9:30am to 12:30pm	SENhelpdesk@hants.gov.uk SEN Support Line Enquiry Form
SEN Service Teams	Melissa Filby	Laura Hamson		newforest.sen@hants.gov.uk testvalley.sen@hants.gov.uk
Specialist Advisory Teachers (STAs)		Sarah Easley	0370 779 0779	stas.service@hants.gov.uk
Strategic Development Officer	Owain Hale-Heighway (New Forest) Francesca Godden (Test Valley)	Richard Vaughan		strategicplanningunit@hants.gov.uk
Virtual School Headteacher		Michelle Nye		virtualschool@hants.gov.uk

Contacts List for Headteachers – New Forest and Test Valley

Useful links:

- [Services for schools | Hampshire County Council](#)
- [Family Information and Services Hub \(hants.gov.uk\)](#)
- [Safe4Me - Resources](#)
- [CAMHS \(hampshirecamhs.nhs.uk\)](#)
- [Hampshire Safeguarding Children's Partnership \(HSCP\)](#)
- [when-to-call-the-police--guidance-for-schools-and-colleges.pdf \(npcc.police.uk\)](#)
- [SEND and Inclusion Authority Offer](#)